



Unified Communication and Collaboration Services (UCC)

COLLABORATE AND COMMUNICATE IN REAL TIME, FROM ANYWHERE

Mobile-device management, file-sharing and -management tools, and other communication and collaboration tools allow researchers, scientists, operations staff, and administrators to work when—and where—they need to.

WHAT WE PROVIDE

Video Conferencing & Virtual Meetings

Use Webex and Skype for Business to create online meeting spaces for webinars and training as well as general and large-scale meetings.

[View details >](#)

File-Sharing Tools

File-sharing tools such as Box, OneDrive, SharePoint Online, and Teams are easy to use, can reduce time and travel expenses, and help your staff work efficiently and collaboratively from almost any location.

[View details >](#)

Desktop Voice, Video & Messaging

Integrate your phone and computer to provide expanded functionality, including click-to-call capability, voice and video calls, video conferencing, instant messaging, online presence, file- and screen-sharing, and call-forwarding capabilities. We provide the infrastructure, services, and support that allow NIH users to email colleagues internally and around the world.

[View details >](#)



Conference Room Design & AV

We design and build conference rooms, huddle spaces, executive office systems, and collaboration areas that support a variety of events.

[View details >](#)

Livestreaming

Livestream a speech, presentation, or demonstration in real time to large groups using VideoCast.

[View details >](#)

Call Centers

With our call-center services, ICs can create their own contact centers and integrated voice-response systems.

CONTACT US

If you want more information about our services, including how to acquire or implement them, contact CIT.

[Contact NIH IT Service Desk](#)