



Center for Information Technology

Service Desk Services (SDS)

THE NIH IT SERVICE DESK IS THE FIRST-LINE, HELP DESK INSTITUTE-CERTIFIED SERVICE DESK THAT HELPS KEEP NIH WORKING

When it comes to email, wireless, mobile devices, remote access (VPN), enterprise applications, and access to NIH resources, we offer expertise and trouble-shooting to all of NIH. The NIH IT Service Desk is certified by HDI, the leading organization and standard-bearer for technical support and service management in the IT industry.

WHAT WE PROVIDE

IT Support

Via web or phone through the NIH IT Service Desk, we provide customer-centric support 365 days a year for more than 19,000 mobile devices and 50,000 computers in facilities around the country.

[View details >](#)